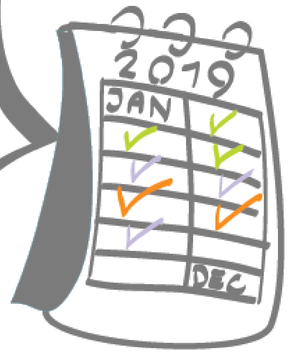
LUCI
subscribe

stream live audio
point to point



BASIC €1.90 p/month
basic codecs

PREMIUM €4.90 p/month
all codecs & protocols

MAX €9.50 p/month
all codecs & protocols, record & edit, share, upload

Our perpetual licenses are also available on a subscription basis

This provides the flexibility and immediacy to deliver news whenever it is needed at low costs

It ensures you are continuously running the most updated version of all reporter software available

How does it work?

check the next page.
It is as easy as sliced bread.

TECHNICA
DEL ARTE

What do I need?	BASIC	PREMIUM	MAX
To **Subscribe!**	Subscribe	Subscribe	Subscribe
Subscription **price!**	€ 1,90 p/month	€ 4,90 p/month	€ 9,50 p/month
To **report live** to a Radio Station.	✓	✓	✓
To work on **iOs, Android, Mac or Windows.**	✓	✓	✓
A **redundant setup** over 4G & Wifi.	✗	✓	✓
A **stereo 2 channel** audio connection.	✗	✓	✓
High Bitrates & Extensive Audio **Codecs.**	✗	✓	✓
To send a **Video Stream.**	✗	✗	✓
To **Record, Play, Edit & Upload.**	✗	✗	✓
Has **similar** features as LUCI:	LIVE LITE	LIVE SE	LIVE

After a validated payment you will receive an email with an activation code and download & install guidelines of the LUCI software.

HOW DOES IT WORK

What are your available options for subscription terms and renewals?
1 month. Your subscription will auto renew at the end of each subscription term ie 1 month.

How do you purchase a subscription?
Go to technicadelarte.shop. The subscription products are available in the reporter software section.

In order to purchase you need to create an account or use your existing account (please keep your details safe as you need these in order to cancel subscription(s) if needed in the future)

Add the subscription of your liking to the cart.

Proceed to check out and fill in billing details and chose your method of payment.

As soon as you have paid you will receive a confirmation e-mail with the subscription code and download instructions (please keep your confirmation email safe as you need this in order to reset your subscription(s) if needed in case of loss of your device).

How can you cancel your subscription?
please login into your account in our webshop and choose the option: subscriptions and choose cancel the specific subscription.

Can you upgrade or downgrade your subscription?
You can not. You need to cancel your present subscription and get the one of your liking from the webshop by login into your account in our webshop and choose the option: cancel subscription and than purchase another of your liking.

Can you use your subscription on multiple devices?
Yes but not simultaneously, you have to sign out in the app.

Can you use your subscription on different platforms?
Yes but not simultaneously, you have to sign out in the app.

How do you receive a subscription?
You will receive a confirmation e-mail with the subscription code and download instructions immediately after your purchase. You are directed to the right url for the subscription app.

When will your subscription start?
The moment the confirmation e-mail has been send to you. Please check your spam folder as the email will be send by noreply@technicadelarte.com.

Which features are included in the Basic, Premium, MAX subscription?
See pdf page 2 to compare all features.

What happens if you lose your device with your subscription app?
Send your confirmation email or your purchase invoice you received for your subscription to support@technicadelarte.com. We will then reset your subscription(s) so you reinstall & sign in on your new device.

Can you try out Basic, Premium and MAX subscription first before buying?
You can try out Premium and MAX for 30 days for free first by sending an email to support@technicadelarte.com.

Basic is not available as a free trial.

If you do not want the subscription anymore, how does it work?
If you have bought your subscription you need to cancel this via Login into your account in the webshop.

Choose the option: cancel subscription. The term you have paid for will not be reimbursed but a renewal will not be done.